

Evaluation of OWLSnet Plan

2007 – 2010

Goal A: Ongoing Services

- ▶ Millennium functions
- ▶ Subscription-based E-resources
- ▶ InfoSoup resources
- ▶ Technical services processes
- ▶ Internet services: web, email
- ▶ Network infrastructure
- ▶ Secure sufficient bandwidth
- ▶ Segment network on new switches
- ▶ Facilitate installation of wireless networks

Goal B: Optimize Operations

- ▶ Regular AAC meetings
- ▶ Implement recommendations to improve AAC meetings
- ▶ New director orientation program
- ▶ Codify requirements, policies, and procedures
- ▶ Monitor compliance with policies/procedures
- ▶ Investigate Policy Committee

Goal C: Develop Services

- ▶ InfoSoup enhancements
 - Process
 - Pages
 - Links to local resources
 - Patron reviews
- ▶ Evaluate E-resource subscriptions
- ▶ Select PC management software
- ▶ Explore feasibility of Brown Co. Library joining
- ▶ Explore additional Millennium modules
- ▶ Network equipment replacement
- ▶ Evaluate & improve anti-virus & security software
- ▶ More participation in acquisitions module

Goal D: Resource Sharing

- ▶ Evaluate impact/cost-effectiveness of practices
- ▶ Provide access to BadgerCat
- ▶ Make Millennium a WISCAT z39.50 target
- ▶ Monitor & address inequities
- ▶ Continue patron-placed holds & ILL requests via InfoSoup

Goal E: Training & Assistance

- ▶ Millennium training for member library staff
- ▶ Troubleshooting assistance
- ▶ More information on website about using OWLSnet services
- ▶ Initial set-up of new websites
- ▶ Individual system responsibility for tech training & consultation not related to ILS

Goal F: Study and Planning

- ▶ Appoint committee to evaluate and develop new plan
- ▶ Present new plan to AAC for adoption
- ▶ Encourage activities to keep OWLSnet staff abreast of new tech developments

The Good News Is...

We've achieved most of our
objectives!



What could have been better?

- ▶ Starting a new plan sooner
- ▶ New director orientation process
- ▶ Formal equipment replacement schedule
- ▶ Addressing resource sharing inequities